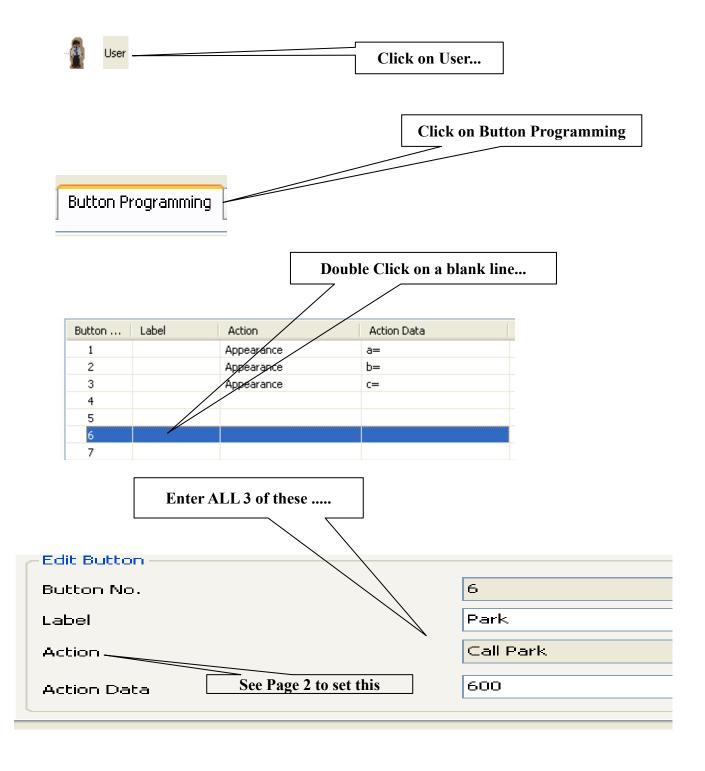
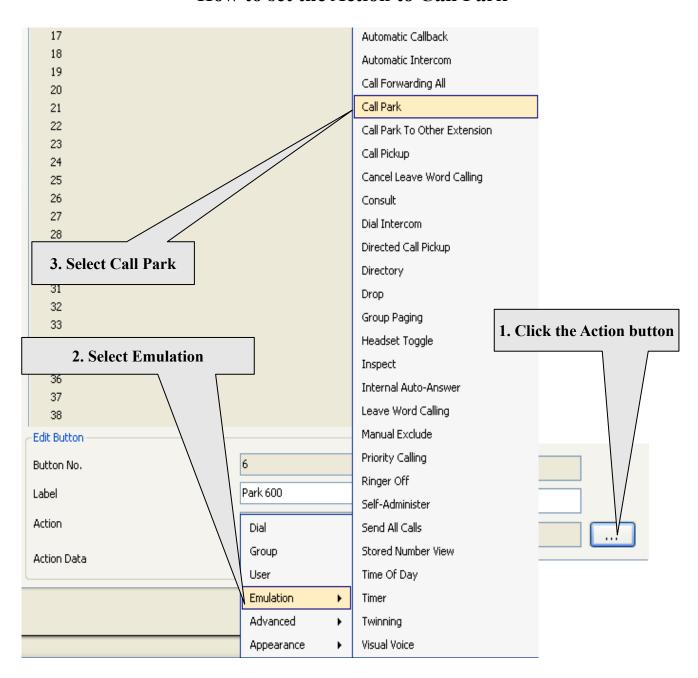
Avaya IPO Office Essential Edition

Park Buttons

Telquest Tech Support



How to set the Action to Call Park



Page 1 shows you how to create a SINGLE Park button for Park Zone 600.

You can create additional Park buttons with different Park Zones by changing the value in the Action Data from 600 to 601 or 602 etc...

Yo can create as many Park buttons as you like.

Multiple	buttons v	will make	it easy	y for a bus	sy receptionis	st to Parl	k calls	anickly
munipic	outions v	will illanc.	i cus	y ioi a ou.	y icception.	si io i an	K Caris	quickiy.

If you create 3 Call Park buttons, 600, 601 and 602, it will look like this.

Button	Label	Action	Action Data
1		Appearance	a=
2		Appearance	b=
3		Appearance	
4			Button Programming
5			
6	Park 600	Call Park	600
7	Park 601	Call Park	601
8	Park 602	Call Park	602
9			

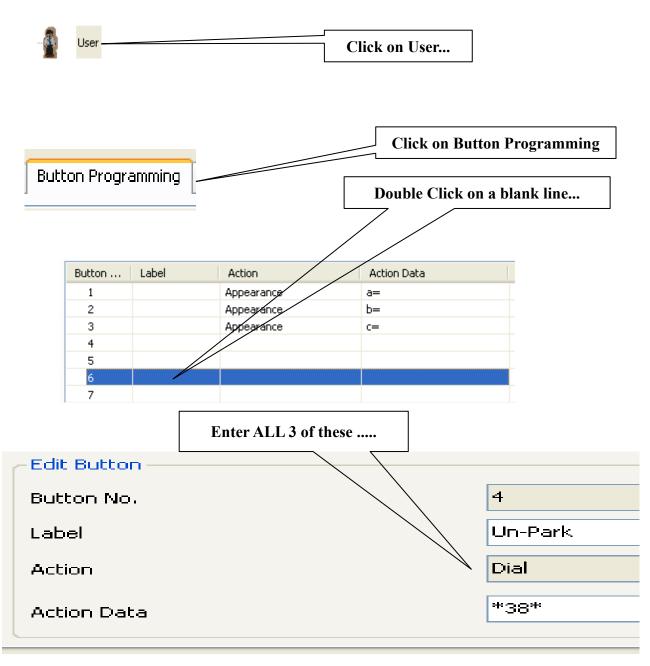
Any other phones that have the same Park Button(s) on them can pick up Parked Calls by pressing the "Park Button" once or twice depending on the phone type.

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Un-Park Buttons

Telquest Tech Support

This will show you how to create an Un-Park or Park Pickup button.



User Voicer	nail DND Sho	rtCodes Source Numbers	Telephony Fo						
Button	Label	Action	Action Data						
1		Appearance	ā=						
2		Appearance	b=						
3		Appearance	c=						
4	Un-Park	Dial	*38*						
It will look like this when you are done									

Operation:

To Park a call, just press the Park button and then using the Page System, announce the code (601, 602, 603 etc...). Example: "New car sales you have a call parked on 600"

The Park button will give a visual indication while a caller is still Parked.

To Un-Park or Pickup a Parked call:

Press the Un-Park button
Dial the code that was announced
Dial a # (POUND)

OR

If you have the same Park Button on your phone, you can press it to pick up the call.

You will then have the Parked call on your telephone.